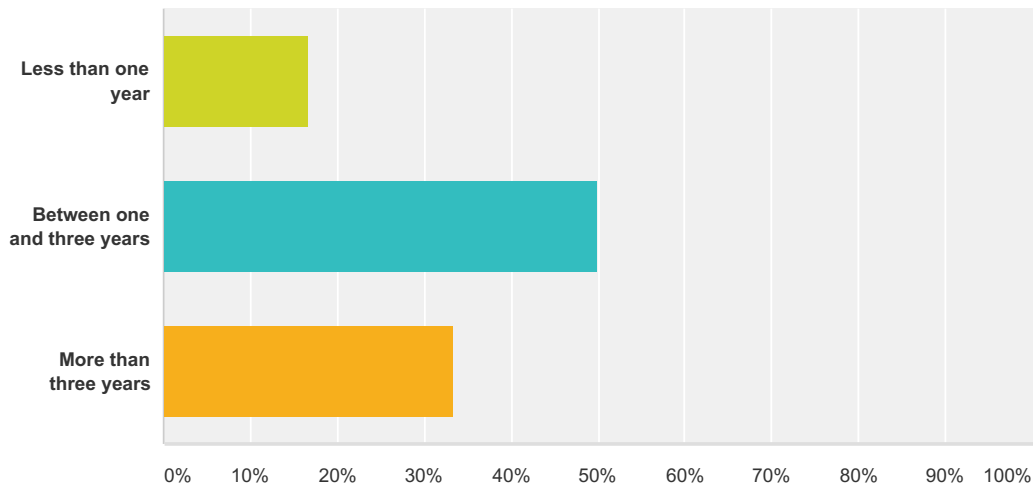


Q1 I have been receiving services from Hoyleton for...

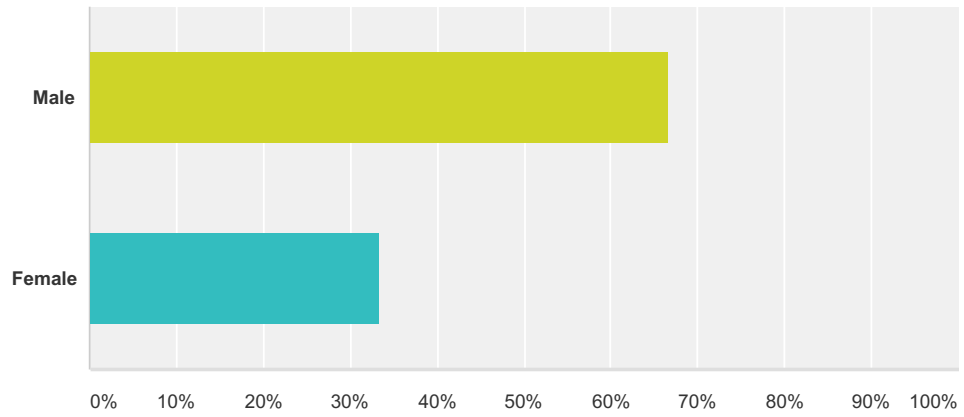
Answered: 6 Skipped: 0



Answer Choices	Responses
Less than one year	16.67% 1
Between one and three years	50.00% 3
More than three years	33.33% 2
Total	6

Q2 My gender is...

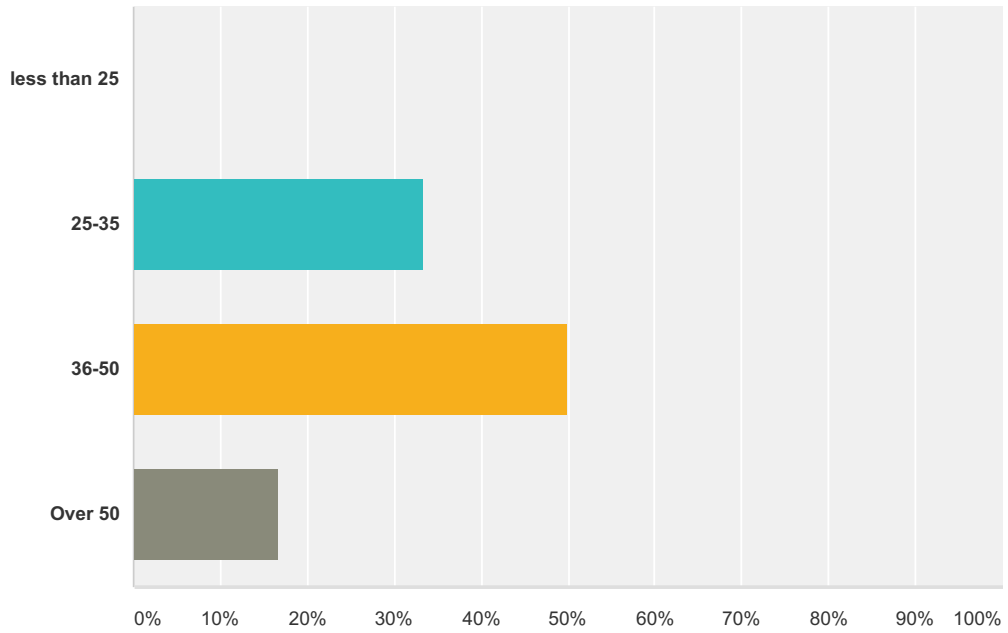
Answered: 6 Skipped: 0



Answer Choices	Responses
Male	66.67% 4
Female	33.33% 2
Total	6

Q3 My age is...

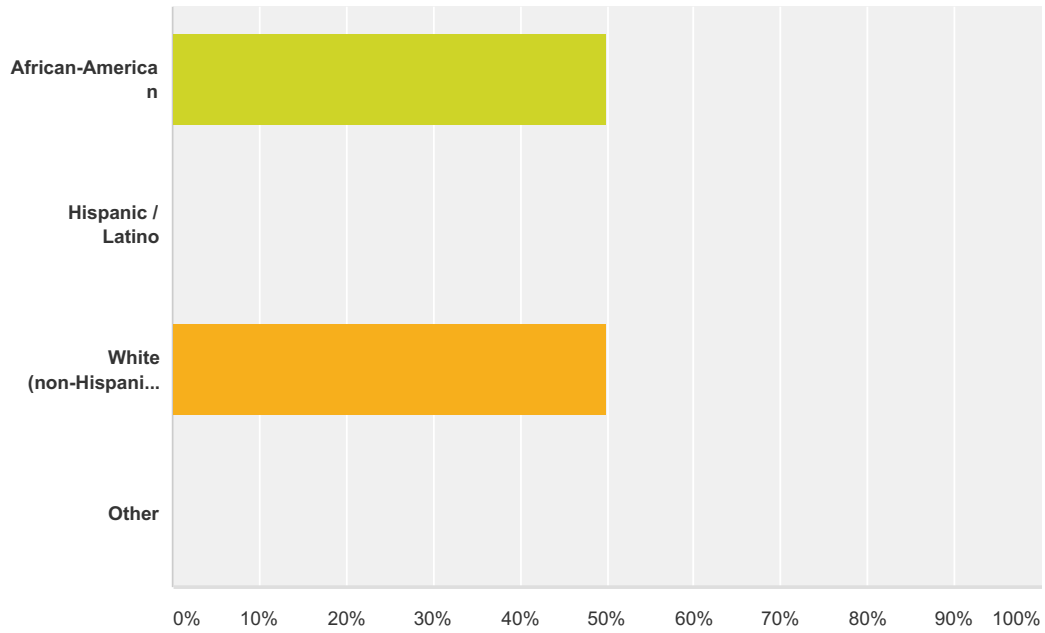
Answered: 6 Skipped: 0



Answer Choices	Responses
less than 25	0.00% 0
25-35	33.33% 2
36-50	50.00% 3
Over 50	16.67% 1
Total	6

Q4 My racial / ethnic background is...

Answered: 6 Skipped: 0

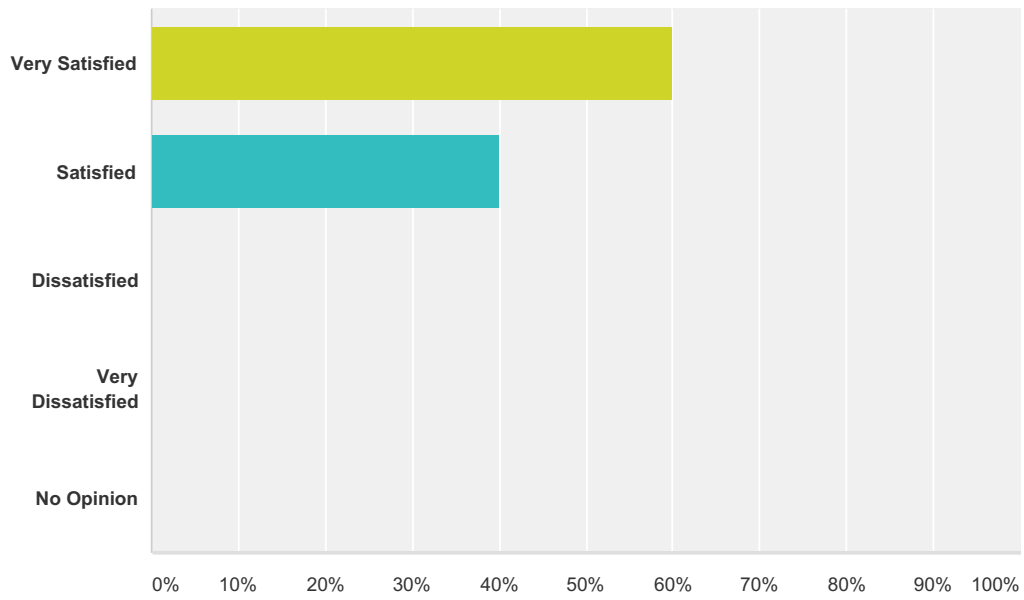


Answer Choices	Responses
African-American	50.00% 3
Hispanic / Latino	0.00% 0
White (non-Hispanic/Latino)	50.00% 3
Other	0.00% 0
Total	6

#	Please specify if "other" is selected	Date
	There are no responses.	

Q5 How satisfied are you with the respect and courtesy shown to you by staff?

Answered: 5 Skipped: 1

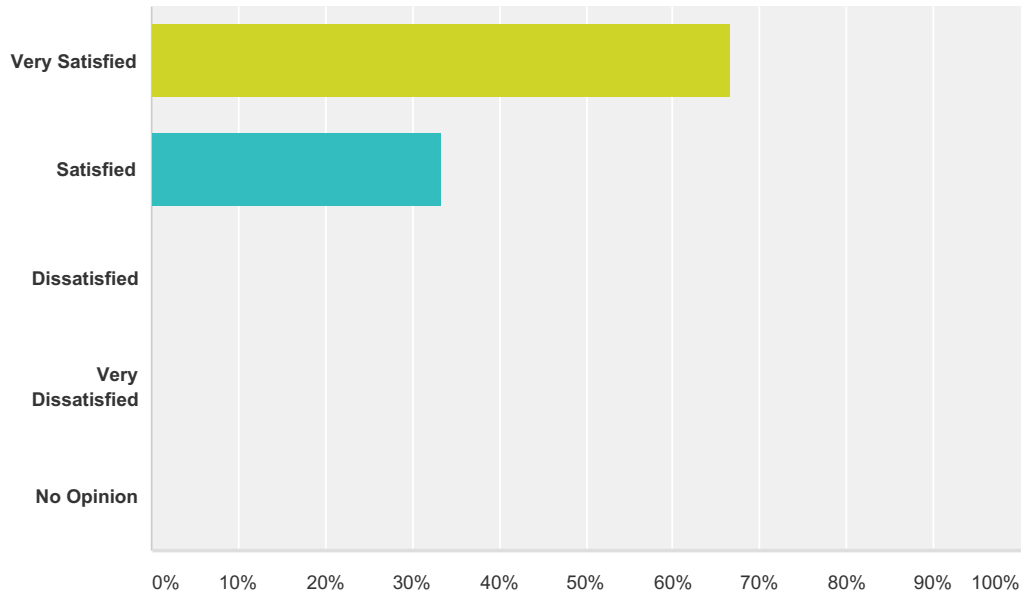


Answer Choices	Responses	Count
Very Satisfied	60.00%	3
Satisfied	40.00%	2
Dissatisfied	0.00%	0
Very Dissatisfied	0.00%	0
No Opinion	0.00%	0
Total		5

#	Comment -	Date
	There are no responses.	

Q6 How satisfied are you with the timeliness of the response by staff to requests for service or answers to questions?

Answered: 6 Skipped: 0

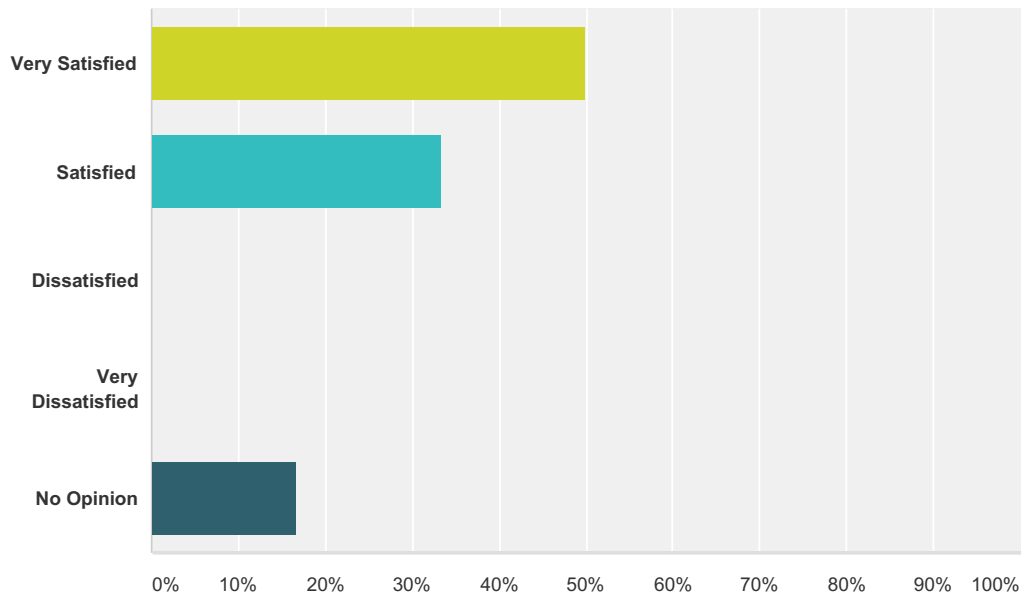


Answer Choices	Responses	Count
Very Satisfied	66.67%	4
Satisfied	33.33%	2
Dissatisfied	0.00%	0
Very Dissatisfied	0.00%	0
No Opinion	0.00%	0
Total		6

#	Comment -	Date
	There are no responses.	

Q7 How satisfied are you with the convenience of the office location?

Answered: 6 Skipped: 0

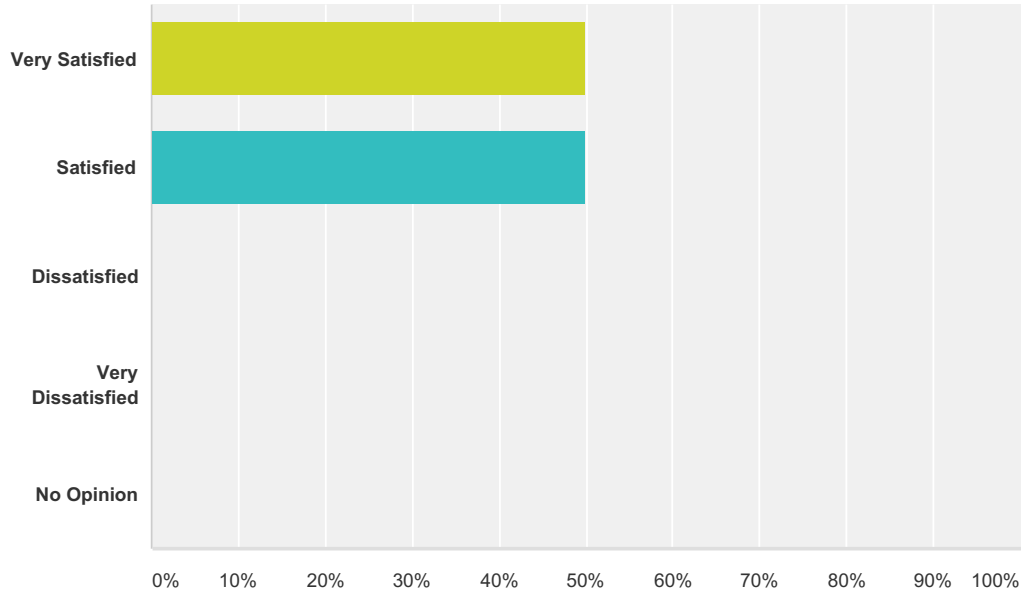


Answer Choices	Responses	Count
Very Satisfied	50.00%	3
Satisfied	33.33%	2
Dissatisfied	0.00%	0
Very Dissatisfied	0.00%	0
No Opinion	16.67%	1
Total		6

#	Comment -	Date
	There are no responses.	

Q8 How satisfied are you with the knowledge, skill and professionalism of staff?

Answered: 6 Skipped: 0

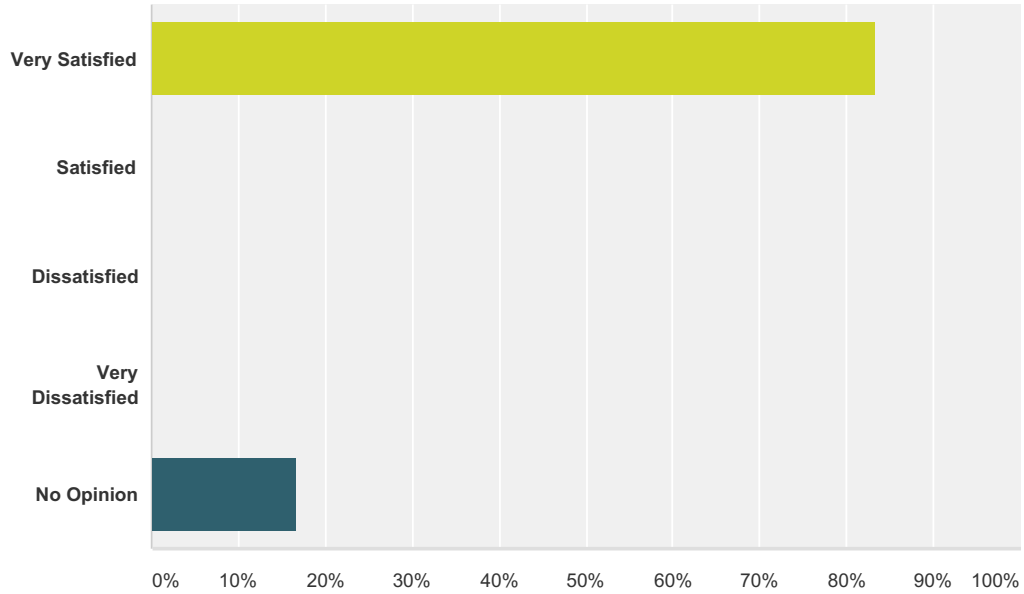


Answer Choices	Responses	Count
Very Satisfied	50.00%	3
Satisfied	50.00%	3
Dissatisfied	0.00%	0
Very Dissatisfied	0.00%	0
No Opinion	0.00%	0
Total		6

#	Comment -	Date
	There are no responses.	

Q9 How satisfied are you with the frequency of communication between you and the staff working with you?

Answered: 6 Skipped: 0

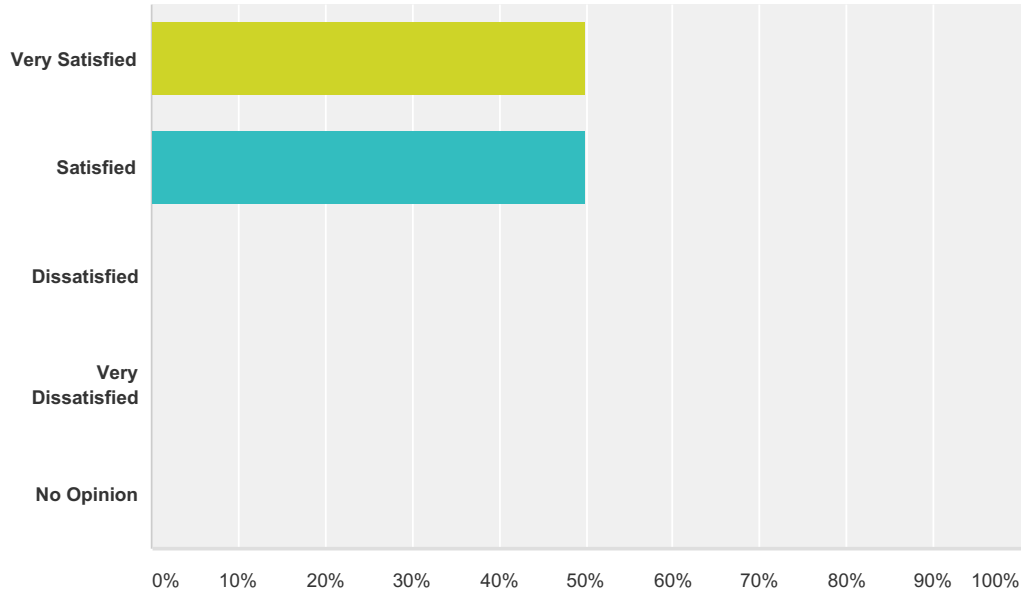


Answer Choices	Responses	
Very Satisfied	83.33%	5
Satisfied	0.00%	0
Dissatisfied	0.00%	0
Very Dissatisfied	0.00%	0
No Opinion	16.67%	1
Total		6

#	Comment -	Date
	There are no responses.	

Q10 How satisfied are you with the opportunity to be involved in important decisions?

Answered: 6 Skipped: 0

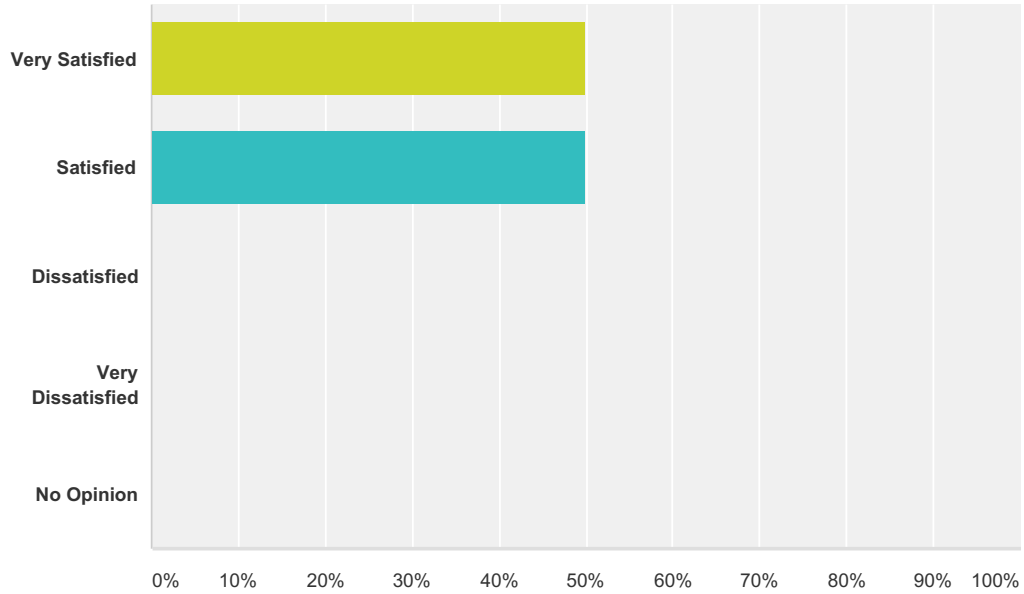


Answer Choices	Responses
Very Satisfied	50.00% 3
Satisfied	50.00% 3
Dissatisfied	0.00% 0
Very Dissatisfied	0.00% 0
No Opinion	0.00% 0
Total	6

#	Comment -	Date
	There are no responses.	

Q11 How satisfied are you with the assistance you receive to achieve your service goals?

Answered: 6 Skipped: 0

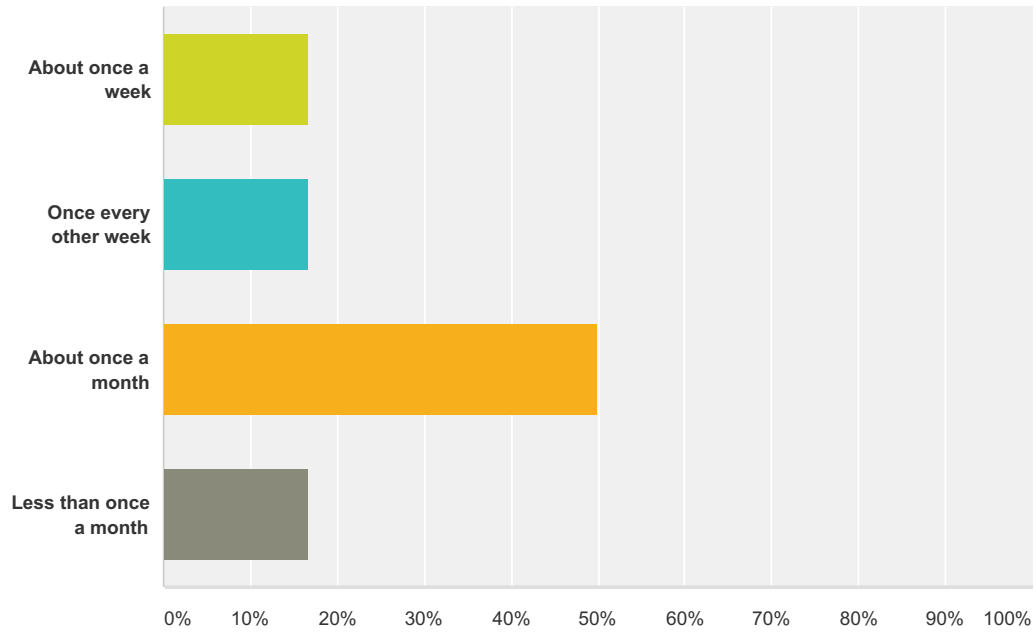


Answer Choices	Responses	
Very Satisfied	50.00%	3
Satisfied	50.00%	3
Dissatisfied	0.00%	0
Very Dissatisfied	0.00%	0
No Opinion	0.00%	0
Total		6

#	Comment -	Date
	There are no responses.	

Q12 My caseworker meets with me...

Answered: 6 Skipped: 0

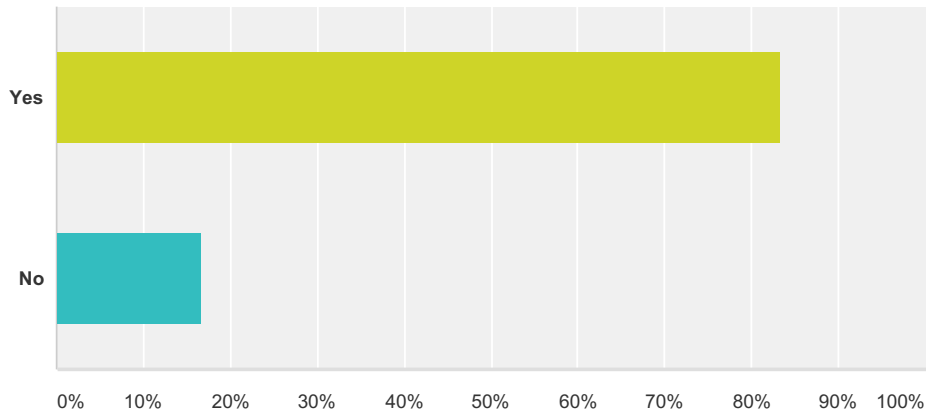


Answer Choices	Responses
About once a week	16.67% 1
Once every other week	16.67% 1
About once a month	50.00% 3
Less than once a month	16.67% 1
Total	6

#	Comment -	Date
	There are no responses.	

Q13 I visit with my children according to the service agreement or court order?

Answered: 6 Skipped: 0

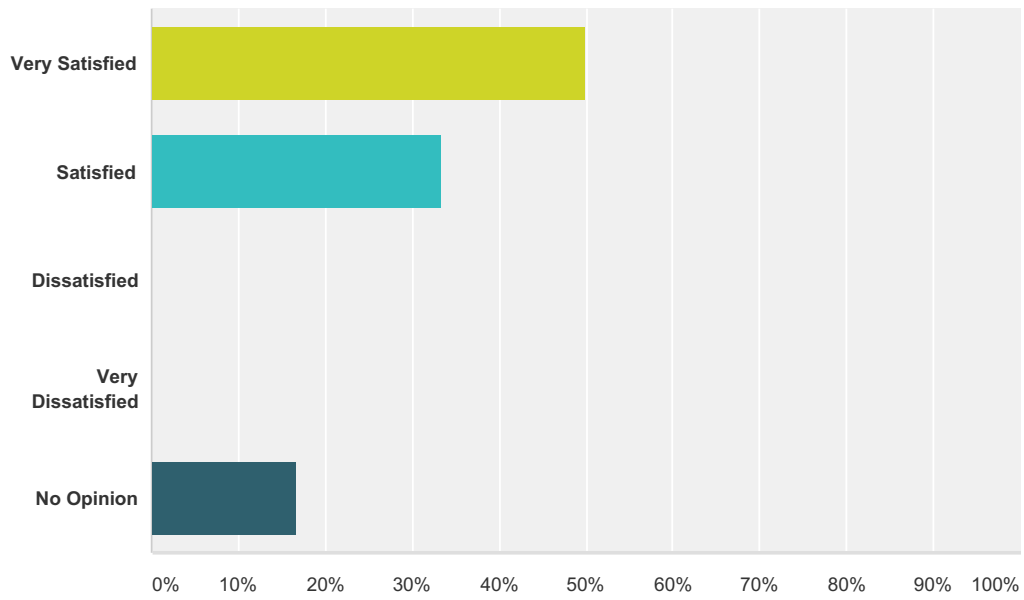


Answer Choices	Responses
Yes	83.33% 5
No	16.67% 1
Total	6

#	Comment -	Date
	There are no responses.	

Q14 Overall, how satisfied are you with the services provided?

Answered: 6 Skipped: 0

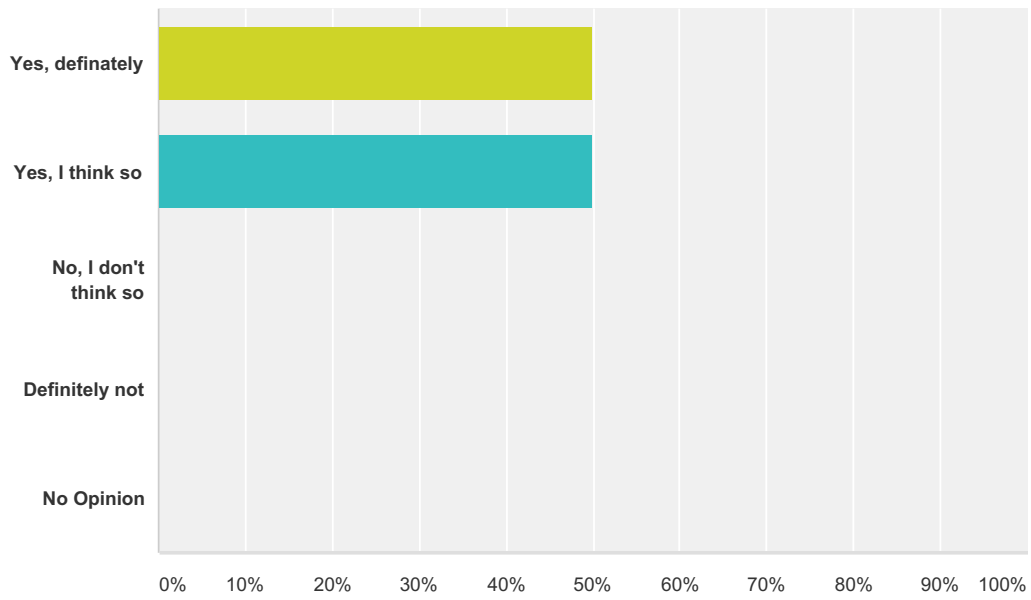


Answer Choices	Responses	Count
Very Satisfied	50.00%	3
Satisfied	33.33%	2
Dissatisfied	0.00%	0
Very Dissatisfied	0.00%	0
No Opinion	16.67%	1
Total		6

#	Comment -	Date
	There are no responses.	

Q15 Would you recommend the services of Hoyleton to others?

Answered: 6 Skipped: 0



Answer Choices	Responses
Yes, definateley	50.00% 3
Yes, I think so	50.00% 3
No, I don't think so	0.00% 0
Definitely not	0.00% 0
No Opinion	0.00% 0
Total	6

#	Comment -	Date
	There are no responses.	

Q16 What do you like best about working with Hoyleton?

Answered: 5 Skipped: 1

#	Responses	Date
1	Work with case worker	9/30/2015 4:44 PM
2	They get the job done	9/30/2015 4:42 PM
3	It's not really about me, my son is who matters. So although we had to mee the staff of Hoyleton in this unfortunate event, I've observed the interaction between them and my son,. I'm pleased with what I see. They are a great help in this difficult situation.	9/30/2015 4:39 PM
4	THE chance to save my children from living in foster care or being adopted, the case work has help assist me to turn negative into positive Thank God.	9/30/2015 4:20 PM
5	Of all my caseworker, Allison Nance has helped me reach my goals the most she's definitely approcable and very straight foward wehne it comes to something in my case	9/30/2015 4:16 PM

Q17 What could we do to improve our services?

Answered: 6 Skipped: 0

#	Responses	Date
1	nothing	9/30/2015 4:44 PM
2	I can't think of anything right now.	9/30/2015 4:42 PM
3	The ladies I've received services from are professional, the feeling is that they take a personal interest in the children lives. It's not just a job to them. Keep up the great work!!!	9/30/2015 4:39 PM
4	Let me see my boy's	9/30/2015 4:34 PM
5	Continue to work patiently with the services plan communicat more with resources and assistance to meet their needs and acheive the service goals to have there children returned more positive understanding between client and caseworker	9/30/2015 4:20 PM
6	N/A	9/30/2015 4:16 PM